

Hegge Toelevering NV 48-hour service: terms and conditions

Application:

These conditions apply to all offers and all contracts concluded under the heading "48-hour service" of Hegge Toelevering NV, hereinafter referred to as "Hegge". Hereinafter.

Definition of product:

Products meeting the following requirements qualify for the "48-hour service":

1. It must be physically possible to produce the products in 48 hours. The number of products combined with the number of operations required determines this.
2. For the 48-hour service, the operations are limited to: cutting, punching, laser cutting, bending, welding and powder coating.
3. Products can be made from the following materials with a maximum sheet size of 3000 x 1500 mm:
 - a. Aluminium sheet material Almg1 thickness 1 - 1.5 - 2 - 3 mm.
 - b. Galva (Sendzimir galvanised S275) sheet material thickness 1 -- 1.5 - 2 - 3 - 4 mm.
 - c. Zincor (electrogalvanised) sheet material thickness 1 - 1.5 - 2 - 3 - 3 mm.
 - d. Chiselled steel sheet in quality S235 thickness 2 - 2.5 - 3 - 4 - 5 - 6 - 8 - 10 mm.
 - e. Chiselled steel sheet in quality S355 thickness 3 - 4 - 5 - 6 - 8 - 10 mm.
 - f. Stainless steel sheet material in quality 1.4301 (Aisi 304) cold rolled finish 2B thickness 1 - 2 - 3 mm.
4. For available colours with regard to powder coating, please refer to the attached list.
5. The products must be manufacturable without product-specific tools (e.g. welding jigs - control jigs).
6. All relevant product dimensions must be measurable with a tape measure or caliper. In general, we work with tolerances according to ISO 2768-cL.

Definition 48 hours:

1. The intention of the 48-hour service is to make products available to the customer within 48 hours.
2. The opening hours of Hegge, work preparation and logistics are leading in this:
 - a. Work preparation: Mon-Fri 08:00 a.m.-4:30 p.m.
 - b. Logistics warehouse: Mon-Fri 08:00 am - 16:30 pm
3. Weekends, public holidays and collective closures are not included to determine the 48-hour period.
4. The 48-hour period starts when Hegge receives the order. If the order is placed outside working hours, the 48-hour period starts at the next start of regular working hours. This will be communicated with an order confirmation.
5. If an order is refused by Hegge for the "48-hour service" this will be communicated to the customer within 4 hours of the start of the 48-hour period.
6. Acceptance cannot take place until all technical and commercial details have been agreed.
7. The making of production drawings by Hegge, does not fall within the 48-hour period.
8. Making an offer for products does not fall within the 48-hour period.
9. The transport of goods by Hegge falls outside the "48-hour service".
10. External processing and/or surface treatments may be offered. The delivery period shifts with the time required to achieve this.

Payment:

1. Please refer to our general terms and conditions for this.
2. For existing customers, the existing payment conditions apply.

Other game rules:

1. All communication will take place via the e-mail address 48-uur@hegge.be.
2. The decision whether a particular request/order falls under the heading "48-hour service" is made by Hegge.
3. Delivery takes place when Hegge makes the products available to the client at Hegge's business location.
4. If these conditions do not provide for a specific situation, Hegge will make arrangements together with the applicant or client and record them.

Liability:

1. A shortcoming in the fulfilment of Hegge's obligations cannot be imputed if this shortcoming is the result of force majeure.
2. In case an obligation cannot be met by Hegge due to force majeure, this will be communicated by Hegge as soon as possible.
3. Exceeding deadlines shall in no case entitle the client to compensation or dissolution.

Other conditions:

1. These general terms and conditions of Hegge Toelevering NV are an integral part of all quotations and agreements concluded under the heading "48-hour service".